



Issue #1

# NEWSLETTER

AutomatedSecurityCorp.com

January-March 2009

## Jimmy D's Corner

Friends, Romans, Countrymen lend me your ear. What is that noise did it scare you? Mommy I don't feel good. Here is my point you can learn a lot by listening, especially to your gate. I guarantee you that a gate installed 2 years ago sound a lot different then when it was new. Bearings and chains that are not oiled or maintained properly are going to cause you trouble. A trolley truck on a slide gate if not maintained can cause thousands of dollars to repair. So get out there and listen and look to see if your gate is jerking or hesitating. Look for metal shavings and signs of wear. If you catch this now you won't have to pay later and your gate will be safer and will help your bottom line. So enjoy the sounds of spring. I hope that your gate(s) are running smooth and quite.

## Gate Safety - UL325

Gate Safety is a very important issue. The UL325 Standard has been around since 1973 and over the years has had a few changes. The primary intent of the standard is to prevent entrapment of persons in automated gate systems, as well as preventing injuries from pinch points. Following this standard will help reduce your liability and make your automated gate safer. If you have an automated gate at your facility you should contact us for your free UL325 evaluation.

## Employee Turn Over

When changing employees at your facility there are a few things to keep in mind.

- Make sure to update your burglar alarm call list and pass code. These are the people that would be called when there is an alarm.

- Make sure the new manager knows how to use the DVR, Access Control, Gate , PA/Intercom , and Burglar Alarm Systems.
- Provide them with a list of contacts of companies who do work for there property.

## DVR Check List

It is very important to check your Digital Video Recorder (DVR) at least weekly to make sure that it is recording properly. Reasons for checking your DVR at least weekly are:

1. It will help you remember how to review video when you need to look up an incident.
2. Makes sure that your DVR is recording properly. So that when you do go to look up an incident you are not just realizing that your DVR has not been recording for several months.

We recently had a customer who had a lightning incident at their facility in June and the DVR appeared to be recording properly. About 4 months later they needed to review and incident to find out that they had lost 50% of there cameras but did not know until they needed to look up an incident.

## How to Request Service

There are two ways to request service from Automated Security Corporation:

1. You can send us a fax @ 610-873-0068 or
2. You can send us an email at [service@automatedsecuritycorp.com](mailto:service@automatedsecuritycorp.com)

both of these methods should include your company's name, address, phone number, fax number, hours of operation, a detailed description of the problem you are having, and any other instructions or information you would like us to know. Once we receive this information we will fax or email you back that we have received it and place your call into the queue.